

**LANDLORD SERVICES COMMITTEE (CABINET WORKING GROUP) 12 JUNE 2013
CONSULTATION ON RELEVANT DRAFT CABINET REPORTS**

6. TENANT INVOLVEMENT STRUCTURE

Members considered the draft report of the Assistant Director Housing and Regeneration that set out details of the updated structure for Tenant Involvement and the new role for the Tenants and Residents Forum (TRF) following a Review of Tenant Involvement Structure on behalf of the Council by Helena Partnerships.

In discussion comments and questions were raised in respect of the following:

- The structure of the proposed new arrangements.
- The roles and expectations of the revised groups.
- The provision of the opportunity to be more focussed; use the collective skills of tenants; review and refresh arrangements; providing a strong tenant voice and more effective scrutiny
- The changing and future role of the TRF to ensure democracy within it and ensure it is not detached from the Council.
- Employing different models of tenant engagement to reach under represented groups (including use of technology, for example social networking sites).

The Strategic Housing Manager attended the meeting and responded to questions referencing details contained in the report. He explained that the new arrangements sought to provide a more effective tenant/member scrutiny and co-regulation arrangement including some level of accountability to this Working Group. It was also stressed that in order to meet the regulators requirements the arrangements would need to reflect the evolution of the structure to ensure that it continued to remain fit for purpose.

Thanks were noted to the tenants for their participation in the review and the work undertaken with Helena Partnerships.

As a consequence of the discussion on this item it was:

RESOLVED: That the recommendations to Cabinet be supported.

(Note: Councillor Moran entered the meeting during consideration of this item)